



Exploitation in Hotel Settings Notes – Hotel Staff

The housing of people experiencing homelessness in hotels will certainly have a positive impact. It is an opportunity to engage with many individuals who have previously been isolated from services. However, we also need to be aware of the risks of exploitation.

Working in the hotels, you are the eyes and ears, you might spot something that nobody else can. We are asking you to know what exploitation is, how to spot it, and how to report it. Importantly, you do not have a responsibility to stop modern slavery. You are not the police! Never confront anyone and never put yourself at risk

Type of Exploitation



Sexual Exploitation

People might be forced to sell sex against their will and not receive the money. This does not include voluntary sex work.



Labour Exploitation

People might be forced to work in sectors such as construction, agriculture, and manufacturing.



Forced Crime

People personal details might be used for benefits or financial fraud, they might be forced to beg, shoplift or commit violent crimes.



Drugs Trade

People might be forced to store, transport, grow, or sell drugs. This might occur inside or outside the hotel.

Spot the Signs

General Signs of Exploitation	
Large amounts of cash in room	Residents mention someone has access to their bank account or that their benefits are going to others
A resident mentions they owe money	A resident is always accompanied by another
Drugs found in a room or around hotel	Residents show signs of trauma
Strangers at the hotel demanding money or favours	Strangers trying to enter the premises
Residents with signs of assault or abuse	Residents won't say where they are going
Multiple visitors to one room	Residents receive luxury gifts
Targeting younger residents ' taking under their wing '	Residents picked up & dropped off from the hotel



<i>Sexual Exploitation</i>	<i>Criminal Exploitation</i>	<i>Labour Exploitation</i>	<i>Financial Exploitation</i>
A resident requests more bedding or towels	Young or vulnerable people visiting the hotel frequently	Strangers hanging around outside the hotel, trying to befriend residents	Resident may not have any money the day their benefits are paid
Resident leaves the hotel at night, especially if picked up/dropped off	Violence and threats within the hotels between groups of residents	Leaving the hotel for long periods of time during the day or at night	Resident may show increase d worry/panic on certain day of the week
Multiple used condoms in a room	Resident mentions 'bullying' or intimidation	Resident mentions payment in drugs or alcohol	Resident may not have access to own money, benefits or bank card
Signs of a controlling or abusive relationship	Finding weapons within the accommodation	Being picked up in vehicle from outside the hotel	Resident leaves hotel after receiving call
Frequent visitors to the same hotel room throughout the day or evening	Young residents joining group of older, long-term homeless individuals		

How to Report

You **do not** need to be sure. You **do not** need all to see all the signs. **Use your instinct**, if you think something isn't right, report it. If someone is in **immediate danger**, call **999**.

If there is **no immediate danger** you can either:

1. Inform the local authority **social worker** (if there is one on your site)
2. Call the police on **101**
3. Call the Modern Slavery Helpline **0800 0121 700**
4. Call the England Illegal Money Lending Team **0300 555 2222**
5. Report concerns through the **STOP APP**

The STOP App is an independent app created by Stop the Traffik which you can use to report even the smallest bits of information. The app supports multiple languages and can be downloaded from google play or the apple store.